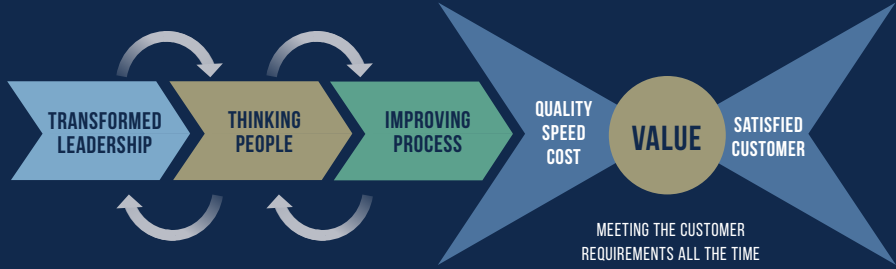




iMPi!

**Integrated Business Transformation**

# OPERATIONAL EXCELLENCE



**PURPOSE** X **PEOPLE** X **PROCESS** = **PROSPERITY**

Typically business owners/executive teams demand **clarity** in all aspects of their business and they need more **control** to move it in the direction they have determined. **impi!** is a program that has the **power** to support them and drive their **business transformation**.

They would resonate with the **need to increase value** delivered to their customers, employees and business, **manage risks** to the business in a practical way and **reduce cost** through continuous improvement.

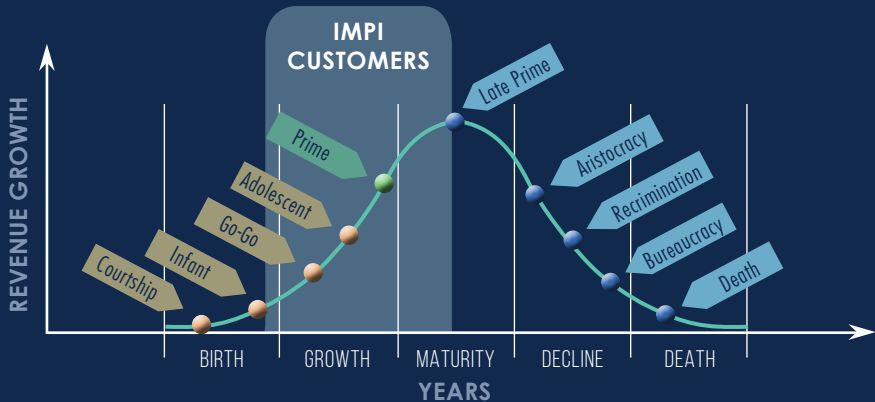
By implementing **impi!**, the benefits for organisations are **sustained profitability** and **care** for the **community** and **environment**. In other words, to provide business owners a way to build prosperity in **multi-generational organisations**.

*“Every success story is a tale of constant adaptation, revision and change.”*

Richard Branson



# ORGANISATION LIFE CYCLE



impi! **unique value proposition** is the perfect **integration** of :

- ❑ The executive mentoring of righteous leaders.
- ❑ The service of expert partners (the impi! Coach) to create success when providing advice, coaching, problem solving, oversight using the **TeamPage** software and;
- ❑ The approach to business transformation by bringing together Quality Management (ISO 9001), Continuous Improvement and the technology to support them at the right price.

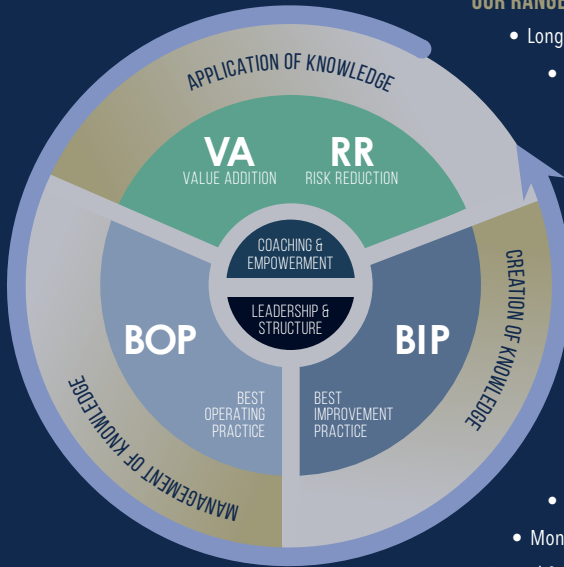
**IMPI! EXISTS TO PROSPER BUSINESSES BY CONTINUALLY TRANSFORMING PRACTICES & EMPOWERING PEOPLE.**

*"It is not necessary to change.  
Survival is not mandatory."*

*W. Edwards Deming*

# THE CORE CYCLE

This is a framework to make knowledge productive; Productive to all members of the organisation; To the benefit of the **customer**.



## OUR RANGE OF SOLUTIONS

- Long Range Planning : Align & Structure
- Executive Mentoring
- Document Management
- Risk Management
- Accountability Structure & Operational Performance
- Innovation
- Improvement Projects
- Problem Solving - Corrective Action
- Audit
- Nonconformity
- Management Customer Supplier Relationships
- One-on-One Process
- Monthly All Teams Meeting
- Reward & Recognition



impil resources



2019H2

*"The essence of management is to make knowledge productive."*

*Peter Drucker*



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